

# BRIDLEWOOD POINTE OF VIEW RESIDENT NEWSLETTER



Bridlewood Pointe of View 16320 24<sup>th</sup> St. S.W. Calgary Alberta  
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## Join the Conversation!

Your condo board reminds residents that we are online at Condohood.com. There you will find the latest announcements, bylaws, policies, and contact information. Clicking on the Forums button will take you to our fully interactive online forum.

You can sign up for a free anonymous user id, and join the discussion with your neighbours. Have an item to sell; this is the place to post it. Annoyed about something in our complex, air your concerns on the forum and see what your neighbours think. It is also an excellent way to tell the board how you feel about the way complex is run, and get feedback. **It's all about improving our communications, and thus our quality of life.** If you need help getting on the site or the online forum email [info@condohood.com](mailto:info@condohood.com)

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## Neighbourhood Watch

**Please keep summer parties respectful!** Please be aware that your actions impact your neighbours and they may report you for infractions of our by-laws or policies. Please review our by-laws and policies to avoid potential fines. If you have a report to make, Please call 403-299-1865 or email [bwpov@condohood.com](mailto:bwpov@condohood.com)



## 2009 Security Upgrades

We are about to begin the process of replacing all the exterior locks with high security cylinders. Please see page 2 for information on getting your new keys.

Please remember that you are responsible for your guests and anyone whom you let into our buildings. Please do not let anyone enter the building that you do not know or that does not have a key for the door! Our security is important and you will be held legally responsible for any harm they cause. All entries are recorded on video.

You can view our lobby video cameras from channels 399 on a digital cable box, or 117 on basic cable. Digital only boxes cannot view the signal. Rest assured whether you can view it or not, the signal is recorded for security purposes regardless.

Later this summer we will begin phase two of our security camera project providing enhanced lobby security in all 3 buildings, and enhanced security in building 2000 to bring it up to the level of the other two buildings.

# Getting your New Keys!

The keys for the new exterior door locks will start to be distributed next week. There will be at least two nights for you to come and get your new exterior door keys. The actual locks will not be installed until the end of August to allow time for everyone to get their new keys.

## Distribution Schedule:

### Location: Building Front Lobbies

#### Building 1000:

July 20: 7-9pm

July 29: 7-9pm

#### Building 2000:

July 23: 7-9pm

July 25: 3-5pm

July 30: 7-9pm

#### Building 3000:

July 28: 7-9pm

Aug. 11: 7-9pm

## Important stuff to know about the new keys:

1. You will need government issued picture id such as a driver's license or passport to pick up your keys.
2. You will receive two keys both of which contain unique serial numbers that will be assigned to you.
3. Tenants will not be given any keys, the owner of the suite must attend to pick up the keys and distribute them to their tenants as they see fit.
4. You will not be able to duplicate these keys anywhere, they are high security keys that can only made with the permission of the board and are available only through the board.
5. Should you lose a key, it will cost \$50 for a replacement.

6. Letters are being sent to offsite owners notifying them of the need to pick up their keys. If you are a tenant and your owner has not given you a new key by mid-August you should definitely be contacting them to find out what is going on.

The board will provide 2 keys without charge to all suite owners. There may be situations where a 3rd key is required for example a suite owner that has rented their unit out and wishes to have a key while giving two keys to their tenants. Suite owners may order a 3rd key when picking up their 2 free keys. There will be a \$50 charge for the 3rd key and it must be paid in advance. Cheques made payable to Bridlewood POV Condominium is the only payment method that will be accepted. 3rd keys will not be ordered until payment is received.

The board is serious about maintaining the security of the buildings by controlling the number of keys. Each suite will be permitted to have a maximum of 3 keys at any one time. There may be rare unique situations arise where this can cause issues, for example when a specialized care provider needs access. In case like this the owner of the suite will need to send a letter to the board explaining their special need. A fourth key will only be issued with a \$50 charge should the board believe the situation warrants. No appeal for a key beyond four will be accepted and it is believed it will be rare that a fourth key is issued.

Keep your keys safe, they are your first line of security; if a key is lost immediately report it to the board at [bw pov@condohood.com](mailto:bw pov@condohood.com).

### How to Reach Us

You can reach the Board by sending an email to [bw pov@condohood.com](mailto:bw pov@condohood.com) or by contacting Cynthia MacFarlane Community Manager, Condominium First Management Services by email at [cynthia.macfarlane@condominiumfirst.com](mailto:cynthia.macfarlane@condominiumfirst.com), by phone at 403-299-1865.

Please remember, if you have a problem or concern you must send it in email or by phone at the above number. Written records of all communications are very important in dealing with issues brought forward by residents of our community. For after hour emergencies please call Condominium First Management Services at 403-264-7789.

*Everyone wants life at Bridlewood Pointe of View to be pleasant and enjoyable for us all. This can be achieved with a little common sense and common courtesy. If you have any suggestions to improve our complex please pass on your ideas by emailing us at [bw pov@condohood.com](mailto:bw pov@condohood.com).*

*This is Your Condominium, This is Your Home.  
Be part of your community!*